

TRUEFLAME

SOLAR TORCH LIGHT

Do:



Ensure your solar panel is South facing or as near as possible



Clean your solar panel from time to time

Don't:



Do **NOT** charge behind glass



Do **NOT** place your solar panel shaded areas.

User Guide

Thank you for choosing our TrueFlame Solar Torch Light. Please read these instructions carefully before installing and using your light.

Setting up your light:

Always take care when setting up your solar light. In the interest of safety, we strongly advise setting up your solar light during the day while it is still light.

Installing your light:

Please take care when staking your TrueFlame Solar Torch Light into the ground and **never** attempt to do this with the light head or pole attached to the stake. Any damage caused to the stake, pole or light head as a result of attempting to drive them into hard ground is not covered by your warranty. If the ground is too hard, pour water on the desired area to soften it and make a hole using a strong metal object before driving your stake into that hole. Once the stake is in place, attach the pole to the stake and then attach the light head to the pole.

Operating Instructions:

The TrueFlame Solar Torch Light is fully automatic so once you turn it on it will come on automatically at night and turn off automatically at dawn. Please use the power button located on the light head to operate the light.

1st button press: Turns the light on in full brightness mode (Standard Mode).

2nd button press: The brightness of the light is reduced, but available run times are doubled (Powersaving Mode).

3rd button press: The light will turn off completely and will not turn on automatically until it is turned on manually by another button press.

We advise putting your light into Powersaving mode when the clocks go back in Autumn, you can then re-activate Standard mode when the clocks go forward in Spring. Powersaving mode should be used year-round if your light location does not face south, south-east or south-west.

Please remember that the TrueFlame Solar Torch Light is only as good as the location it is in. The light will struggle to operate for long after dark if it is in a shaded location or a location that does not receive much direct sunlight - this is not a fault with the product!

Please note that the TrueFlame Solar Torch Light will not operate in daylight and it will not operate after dark if there are nearby lights shining near the solar panel. These can be lights from inside or outside your house or a neighbouring property.

Troubleshooting

My light is on and it isn't dark:

Your TrueFlame Solar Torch Light has a sensor in the solar panel that tells it when it is dark enough to turn on. If your light is coming on during the day it might be because the solar panel thinks it is dark when it isn't. This can happen in unusually dark conditions caused by bad weather, but usually it is a sign that the solar panel is positioned in a heavily shaded location.

My light worked for the first few nights and then stopped working:

Usually the TrueFlame Solar Torch Light comes partially charged so it will work for a few nights without receiving a fresh charge. If the light stops working after a few nights it is likely that it has not received a fresh charge during the first few days. Please check the location of your solar panel before switching the light off by using the switch on the light head. Leave your light switched off for a minimum of 3 days to allow the batteries to fully charge before trying it again.

I can not get my light to turn on and it never has:

Please check that there are no nearby lights shining on the solar panel after dark which may stop the light from turning on automatically. You can check this by covering the solar panel with both hands and see if the light turns on.

Usually the TrueFlame Solar Torch Light comes partially charged, but this isn't always the case. Please check the location of your solar panel before switching the light off by using the switch on the light head. Leave your light switched off for a minimum of 3 days to allow the battery to fully charge.

For customer support please contact:

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Made in China to Solar Centre Specification



Light head



Pole



Stake